



# INTRODUCING Global TeleMD™

## HEALTHCARE AT YOUR FINGERTIPS

At GeoBlue, we know your life can be demanding. With so much to juggle, finding the healthcare you need, when you need it, should be easy. In addition to giving you convenient access to a global network of doctors and facilities, we've teamed up with Advance Medical, a Teladoc Health company, to bring you Global TeleMD, a new smartphone app—at no additional cost—that provides confidential access to international doctors by telephone or video call.

## ALL AT THE TOUCH OF A BUTTON

- ✓ Global network of doctors
- ✓ Medical guidance and consultations (*for non-medical emergencies*)
- ✓ Same-day virtual appointments, available 24/7
- ✓ Multiple language options
- ✓ Consultation notes sent directly to your phone
- ✓ Prescriptions and referral letters (*subject to local regulation*)

## JUST WHAT THE DOCTOR ORDERED

With **Global TeleMD**, you can speak to a doctor at a time that fits your schedule without worrying about school, work, holidays or personal commitments. And because your consultation notes are stored securely on the app, they're ready to share with your primary doctor.



### Let's get started

1. Download the Global TeleMD app to your phone
2. Create a profile
3. Log in
4. You're good to go!



\*Confidential and/or identifiable information which you may discuss with Advance Medical will not be shared with GeoBlue or your employer if applicable (Advance Medical will only share aggregated or deidentified information to help GeoBlue monitor and improve the program and for reporting purposes). However, permission may be asked to review your personal data in the event that you have made a complaint or specific query that you would like to discuss with GeoBlue. GeoBlue will never review your data without your explicit consent. For further information on how Advance Medical processes your personal data please see Advance Medical's privacy policy <https://www.advance-medical.net/privacy>.

All of the above services are provided by Advance Medical, part of Teladoc Health, directly to you. GeoBlue assumes no liability and accepts no responsibility for information provided by Advance Medical and the performance of the services by Advance Medical. Support and information provided through this service does not confirm that any related treatment or additional support is covered under your health plan. To discuss the coverage under your health plan, please contact us using the number on the back of your ID card. This service is not intended to be used for emergency or urgent treatment medical questions.

GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association. GeoBlue is the administrator of coverage provided under insurance policies issued in the District of Columbia by 4 Ever Life International Limited, Bermuda, an independent licensee of the Blue Cross Blue Shield Association.

# GeoBlue



Student health center closed?

With Global TeleMD™, the doctor is always in.

We recognize that the COVID-19 pandemic may impact your ability to access care through your student health center and that student health center closures may cause unplanned financial expenses.

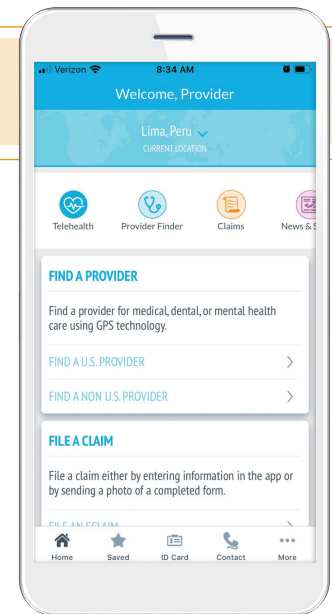
## WE'RE HERE TO HELP

As part of your GeoBlue plan, you automatically have access to a telehealth service called **Global TeleMD**. This service is free to use, and you can speak with a physician 24/7 from the comfort of your home.

From now through June 1, 2020\*, if the TeleMD medical professional refers you to another provider for an in-person visit, GeoBlue will treat this as if the referral came from your student health center and will waive any applicable co-pay. You can submit the consultation notes, available in the app after the conclusion of your visit, as proof of referral.

## PLEASE FOLLOW THE STEPS BELOW TO USE THIS SERVICE

- 1 Log into the GeoBlue app and choose the Telehealth option.
- 2 Select 'Talk to a doctor' and then download the Global TeleMD app.
- 3 Create your Global TeleMD new user profile and log in.
- 4 Request to speak with a Global TeleMD doctor to discuss your symptoms.
- 5 If the Global TeleMD doctor refers you to another physician, take a screenshot of your medical notes to use as your referral form.
- 6 Submit the screenshot of your medical notes, along with a completed claim form, to receive reimbursement of your co-pay\*\*.



**DOWNLOAD**  
THE APP TODAY!

\*Or until your student health center has reopened, whichever happens first.

\*\*Reimbursement of co-pays will be made to the provider and the provider will reimburse you directly.

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**GeoBlue**   
International Health Insurance for Higher Education